

WEEK IN REVIEW

UPCOMING CITY MEETINGS

- May 5, 2020 at 2 pm: Mayor and City Council Budget Workshop 1 <http://spr.gs/budget5520>
- May 5, 2020 at 6 pm: Mayor and City Council Work Session and Regular Meeting <https://spr.gs/council5520>
- May 7, 2020 at 4 pm: Mayor and City Council Special Called Meeting <https://spr.gs/council5720>
- May 12, 2020 at 3 pm: Mayor and City Council Budget Workshop 2 <https://spr.gs/budget51220>

COMMUNITY EVENTS

- Community Events are postponed until further notice due to the COVID-19 pandemic.

PUBLIC SAFETY

SSPD

North District Crime:

- The Unit reported one burglary and three robberies. Offenders were identified and arrested in the robbery cases.

South District Crime:

- The Unit reported one *entering-auto* incident.
- One burglary was reported of a storage unit, and one robbery by snatching was reported.

Community Affairs:

- The Unit continues to provide business checks as well as monitor city parks and trails.

Street Crimes Unit (SCU)

- The Unit reported two felony arrests and one city ordinance arrest. The Unit conducted six traffic stops; issued one traffic citation; and located two wanted persons.

Traffic

- The Unit reported one felony arrest; six misdemeanor arrests; and one city ordinance arrest. The Unit conducted 105 traffic stops; issued 155 citations; assigned four hit-and-run cases; and cleared four cases. The Unit investigated 12 traffic crashes.

TRV

- The Unit reported one misdemeanor arrest; conducted 16 traffic stops; and issued 25 citations. One vehicle was impounded. The Unit investigated nine traffic crashes; provided seven patrol unit assists; changed nine flat tires and worked three fuel calls.

K-9

- The Unit reported one misdemeanor arrest and two city ordinance arrests. The Unit conducted 35 traffic stops and issued 35 traffic citations. The Unit conducted five K-9 searches (things); investigated one drug complaint; and conducted ten K-9 deployments.

Bike Patrol

- The Unit issued seven citations.

Volunteers

- The Citizens on Patrol Unit worked 42 hours assisting with administrative duties.

Total Alarms: 18; False Alarms: 18; Calls for Service: 2,390; Citizen Initiated: 586; Officer Initiated: 1,804; Accidents: 30

SSFD

OPERATIONS

- Responded to 212 calls: Two Fires, 52 EMS, 24 Service, 102 Good Intent, 25 False Alarms
- Units responded to reports of an outdoor fire in the 4200 block of Roswell Road. A pool lantern was malfunctioning, but the fire was contained within the glass. Personnel turned the gas off to the lantern, and advised the resident to contact property maintenance.

INSPECTIONS

- There were 27 inspections conducted with no violations cited.

EMERGENCY MANAGEMENT

- Virtual EOC (Emergency Operations Center) is open. Monitoring case counts in Sandy Springs.
- SSFD staff met with Fulton County to discuss the state of the city via WebEx.
- City Departments met via WebEx for debrief on Sunday's severe weather.
- Departmental Reopening: Discussed PPE (Personal Protective Equipment), administrative, and engineering controls to ensure social distancing and limited interaction.
- Staff continues to participate in weekly AFCEMA (Atlanta Fulton County Emergency Management Agency) calls.
- Currently collecting appropriate expense and labor documentation for PAP (Public Assistance Program) Grant. Finalizing overtime counts.
- Identifying locations and logistics for establishing a Point of Vaccination Site.
- We are working with a local pharmacy to provide antibody testing to City of Sandy Springs first responders.
- SSFD is continuing to share all needed data with state and local agencies to appropriately gauge the effects of COVID-19 on the City of Sandy Springs.

HEALTH & SAFETY

- Health and Safety Division continues to support SSFD personnel remotely due to COVID-19.

TRANSPORTATION

TSPLOST PROGRAM

- TS-103 Spalding/Dalrymple/Trowbridge Intersection Improvement Project: Utility relocations are ongoing at the site in advance of roadway construction. Construction currently projected to begin in May.
- TS-107 ATMS 4 – SCOOT Implementation in the Perimeter Area: Cabinet modifications in the Peachtree Dunwoody/Perimeter Center West/Mt. Vernon Highway area began this week.
- TS-137 Johnson Ferry Road and Glenridge Sidepath Project: Construction has resumed and grading continues.
- TS-164 Windsor Parkway Sidewalk: Utility adjustments are underway with sidewalk construction work beginning this week.
- TS-166 Spalding Drive Widening Project - Winters Chapel Road to Holcomb Bridge Road: Construction is underway.
- TS-168 Dalrymple Road Sidewalk (Princeton Way to Duncourtney Drive): Site survey work is underway.
- TS-171 Roberts Drive Sidewalk from Northridge Road to Davis Academy: Design and survey work are underway. Right-of-way and survey staking are underway.
- TS-192: Mt Vernon Highway Corridor Improvements: Utility field investigation began this week.

CAPITAL IMPROVEMENT PROGRAM (CIP)

- T-7238 Johnson Ferry Road at Riverside Drive Intersection Improvement: Contractor working on punch list items prior to final walkthrough.
- T-0033-7 CDGB 7 – Roswell Road Streetscape ITP – Notice to Proceed (NTP) issued to the contractor on April 27, 2020. Contractor installed erosion control with tree protection; survey stake layout of the sidewalks.
- T-43 Glenridge Drive @ Roswell Road Intersection Realignment: Project administered by the Georgia Department of Transportation. Construction is underway. Construction activities include temporary striping on a new Glenridge Drive, working on shift of right turn travel lane from Glenridge Drive to Roswell Road, grading and construction of stormwater catch basins.
- T0046 Carpenter / Roswell Road Intersection Realignment – Construction activities resumed with old concrete bases removed and hauled away.
- T-58-1 Boylston Drive Streetscape and Hammond intersection realignment: This project will complete streetscape improvements between Hilderbrand Drive and Hammond Drive and realign the intersection at Hammond to improve traffic efficiency. Consultant is conducting environmental site assessments.
- T-62-3 Sandy Springs Circle Streetscape/Sidewalk: Westside Mt. Vernon to Johnson Ferry: Contractor in nearing completion of landscaping activities and associated punch list items.
- T-64 Peachtree Dunwoody at Telford Roadway Improvements Project – This project provides safety enhancements along the road near the intersection. Right-of-way acquisitions and utility coordination are underway. Construction planned for fall 2020.
- CC-10 Sandy Springs Circle Streetscape Hammond to Mt. Vernon Hwy: Received Georgia Department of Transportation Notice to Proceed to Construct.

TRANSPORTATION/TRAFFIC

- Traffic contractors with the Georgia Department of Transportation performed scheduled preventive maintenance at signals on Roswell Rd/SR 9.
- Adaptive Signal Timing installation is underway for 30 intersections around the I-285/SR 400 interchange under CIP project T-0054.
- City contractors are completing striping and pavement marking operations. Locations identified for installation of reflective street markers include segments of Windsor Parkway, Riverside Drive, Glenridge Drive, Abernathy Road, and Peachtree Dunwoody Road. Streets identified for centerline striping, edge line striping, and reflective markers include segments of West Garmon Road, Crest Valley Drive, Jett Road, Mt. Paran Road, Harris Trail, Northland Drive, and Hilderbrand Drive. Contractors also will be refreshing crosswalk and stop bar markings on Perimeter Center West at the MARTA driveway, on Huntcliff Drive, at Landowne Drive and Avignon Ct., at Glenridge Connector and Johnson Ferry Rd, and on Boylston Drive.

FIELD SERVICES

- North Roswell Road Beautification: Project currently in punch list.
- Wildflower Planting on State Routes: Unit quantities being finalized before issuing purchase order and contract.
- T3000 Pavement Maintenance: FY2020 and 2021 Pavement Resurfacing Project recommendation is being prepared.
- FY2020 Bridge Maintenance: Proposals currently under review.
- Right-of-way Maintenance
 - A sidewalk trip hazard repair project is underway to repair approximately 1,714 sites in the City. Work is scheduled to be completed this week.
 - Mowing on I-285 and GASR 400 continues.
 - Mowing on City primary and secondary routes continues.
 - Contract issued for a Sidewalk Cleaning Project along Roswell Road from Abernathy north to the City limits. Project scheduled to begin early June with completion by end of June.
- Utilities
 - 46 permit requests received
 - Five permits issued
 - 19 active jobs (24 permits) (AGL: 2; Georgia Power: 4, Crown Castle: 2, Fulton Co: 4; Verizon: 4; Comcast: 3)
 - 14 service tickets received | four closed
 - City of Atlanta Water
 - 6 active water leaks
 - 24 open restorations
 - Street Lighting
 - Three issues/outages received (Georgia Power)
 - 39 known outages/damaged fixtures

- 98 Street lights repaired
 - One request for a new street light was sent out for petition signatures.
- After Hours Calls
 - 4/25/20 – Staff received a report of a signal outage at Roswell Road and Lake Placid Drive. Signal contractor responded; working upon arrival.
 - 4/26/20 – Staff received a report of a signal in flash at Roswell Road and Hammond Drive. Signal contractor responded; reset signal.
 - 4/26/20 – Staff received a report of a signal in flash at Boylston Drive and Mount Vernon Highway. Signal contractor responded; reset signal.
- Traffic Services crews completed 26 work orders:
 - Signals / Lights:
 - 1 – Overhead Sign Installation
 - 2 – Maintenance – Poles and Field Wiring
 - 1 – Request to Modify Traffic Signal
 - 1 – Traffic Delay
 - 3 – Signal on Flash
 - Signs
 - 2 – Sign Down
 - 4 – Request for New Sign
 - 4 – Replace Sign
 - 1 – Remove Sign and/or Post
 - 3 – Sign Visibility
 - 4 – Emergency Event/Special Event
- Field Services
 - 6 – Field service requests received and 16 service requests/work orders were completed.
 - 1 – Trim vegetation and debris removal
 - 3 – Potholes/ Resurface
 - 7 –Trash Debris
 - 2 – Tree Removal
 - 3 – Animal Removal
- Public Works Emergency Response Posture:
 - Field Staff operate from their City vehicles in the City each day supporting active construction, maintenance and repair activities plus any emergency work.

- Contractors providing construction, maintenance and repair services have resumed this essential work.
- Other Public Works staff are still providing support to the City, primarily via teleworking. Their contact information remains the same.
- For any questions or service requests, citizens are asked to please continue to use our Call Center as your first stop. Public Works Customer Service Representatives are available to assist with getting any service requests into the right hands and tracking their status.

NATURAL RESOURCE PROTECTION

STORMWATER

- There were 51 identified projects: Four are under design, seven are in contract development, five in easement acquisition, four in technical review, 20 in scope development, and the remaining pending final invoice or inspection.
- Three new stormwater work requests were received.
- 5280 North Powers Ferry (Design and Construction) – Bids reviewed and a contractor selected for award.
- 70 Seville Chase (Design) – Project in bid phase.
- 5758 Riverside Drive (Design) - Project in bid phase.
- 7435 Stoneykirk Close – Field Services is evaluating extent of required work.
- 435 Pine Forest Road – Construction continues.
- 4878 Long Island Drive (Design) – Plans are in review.
- 821 Tanglewood/4825 Jett Road (Design) – Easement offer packages were emailed to affected property owners.
- 220 Riverwood Court – A pipe will be lined and a sinkhole filled. Contractor selected with contract award actions in process.
- 110 Inland Drive – A pipe will be lined and a sinkhole filled. Bids were due April 30, 2020.
- 4934 Peachtree Dunwoody Road –Project is in bid phase.

Enforcement

- 7249 Thornhill Lane: A Stop Work Order was issued for work without a permit.
- 415 River Glen Trace: A Notice of Violation was issued for failure to follow approved plans.
- 4720 Merlendale Drive: A Notice of Violation was issued for failure to properly install and maintain best management practices.
- 6505 Cherry Tree Lane: A Notice of Violation was issued for obstruction of the right-of-way.
- 6410 Long Island Drive: A Notice of Violation was issued for violating the noise ordinance.
- 6390 Long Island Drive: A Notice of Violation was issued for obstruction of the right-of-way.
- 5608 Sherrell Drive: A Notice of Violation was issued for accumulation of garbage and debris.
- 860 South Powers Court: A Notice of Violation was issued for failure to follow approved plans.

COMMUNITY APPEARANCE

CODE ENFORCEMENT

- Citations: 1
- Complaints: 15
- Inspections: 51
- Notice of Violations: 11
- Resolutions: 12
- Signs: 11

Case Number	Case Type	Case Status	Case Address	Open Date	District
JV-000683-2020	Junk Vehicle	Closed	0 MOUNT VERNON HWY NE Sandy Springs, GA 30350	04/21/2020	1
PM-000677-2020	Property Maintenance	Active	375 NORTHRIDGE RD Sandy Springs, GA 30350	04/21/2020	1
PM-000678-2020	Property Maintenance	Active	400 NORTHRIDGE RD Sandy Springs, GA 30350	04/21/2020	1
PM-000679-2020	Property Maintenance	Active	500 NORTHRIDGE RD Sandy Springs, GA 30350	04/21/2020	1
PM-000680-2020	Property Maintenance	Active	8290 ROSWELL RD STE 200 Sandy Springs, GA 30350	04/21/2020	1
PM-000685-2020	Property Maintenance	Active	585 NORTHRIDGE RD APT A Sandy Springs, GA 30350	04/22/2020	1
PM-000685-2020	Property Maintenance	Active	585 NORTHRIDGE RD APT B Sandy Springs, GA 30350	04/22/2020	1
PM-000687-2020	Property Maintenance	Active	8339 ROSWELL RD Sandy Springs, GA 30350	04/23/2020	1
PM-000688-2020	Property Maintenance	Active	8363 ROSWELL RD Sandy Springs, GA 30350	04/23/2020	1

PM-000689-2020	Property Maintenance	Active	8433 ROSWELL RD Sandy Springs, GA 30350	04/23/2020	1
PM-000690-2020	Property Maintenance	Active	8455 ROSWELL RD Sandy Springs, GA 30350	04/23/2020	1
PM-000691-2020	Property Maintenance	Active	8549 ROSWELL RD Sandy Springs, GA 30350	04/23/2020	
PM-000692-2020	Property Maintenance	Active	7716 SPALDING DR Sandy Springs, GA 30092	04/23/2020	1
PM-000693-2020	Property Maintenance	Active	7722 SPALDING DR Sandy Springs, GA 30092	04/23/2020	1
PM-000694-2020	Property Maintenance	Active	7746 SPALDING DR Sandy Springs, GA 30092	04/23/2020	1
GRA-000695-2020	Grass and Weeds	New Complaint	190 SANDY SPRINGS PL Sandy Springs, GA 30328	04/23/2020	3
GRA-000696-2020	Grass and Weeds	Transferred	623 LORELL TER Sandy Springs, GA 30328	04/24/2020	3
SIGN-000670-2020	Sign	Active	80 JOHNSON FERRY RD NE Sandy Springs, GA 30328	04/20/2020	3
SIGN-000672-2020	Sign	Active	6032 sandy springs CIR	04/20/2020	3
MISC-000669-2020	Miscellaneous	Active	6344 ROSWELL RD Sandy Springs, GA 30328	04/20/2020	3
MISC-000673-2020	Miscellaneous	Active	6160 ROSWELL RD Sandy Springs, GA 30328	04/20/2020	3
MISC-000662-2020	Miscellaneous	Closed	6810 LISA LN Sandy Springs, GA 30338	04/20/2020	4
PRK-000664-2020	Parking	Unfounded	7445 TALBOT COL Sandy Springs, GA 30328	04/20/2020	4
NOI-000675-2020	Noise	New Complaint	5512 GLENRIDGE DR UNIT J Sandy Springs, GA 30342	04/20/2020	5
PM-000676-2020	Property Maintenance	Active	1115 OLD WOODBINE RD Sandy Springs, GA 30319	04/20/2020	5
NOI-000681-2020	Noise	New Complaint	225 FRANKLIN RD Sandy Springs, GA 30342	04/21/2020	5

GRA-000668-2020	Grass and Weeds	Active	630 PATRICK PL Sandy Springs, GA 30328	04/20/2020	5
GRA-000671-2020	Grass and Weeds	New Complaint	4695 LAKE FORREST DR Sandy Springs, GA 30342	04/20/2020	6
MISC-000674-2020	Miscellaneous	Active	0 KITTY HAWK PL Sandy Springs, GA 30342	04/20/2020	6
MISC-000674-2020	Miscellaneous	Active	0 KITTY HAWK DR	04/20/2020	6
WWP-000666-2020	Work Without a Permit	Active	E 5430 IDLEWOOD LN Sandy Springs, GA 30327	04/20/2020	6
NOI-000667-2020	Noise	Unfounded	66 NORTHWOOD DR Sandy Springs, GA 30342	04/20/2020	6
NOI-000686-2020	Noise	New Complaint	915 CREST VALLEY DR Sandy Springs, GA 30327	04/22/2020	6
MISC-000697-2020	Miscellaneous	New Complaint	5509 KINGSPORT DR Sandy Springs, GA 30342	04/20/2020	6
WWP-000665-2020	Work Without a Permit	Closed	30 HARDEMAN RD Sandy Springs, GA 30342	04/20/2020	6

ADMINISTRATIVE EFFORTS

- The Code Enforcement Administrative Assistant handled approximately 55 public code and land complaints.

ENFORCEMENT EFFORTS

- 1608 Summit Springs Drive (Legacy Key Apartments) – A Citation was issued for conditions harmful to health. The court date is August 07, 2020.
- 305 Treelodge Parkway (Radius Apartments) – A Notice of Violation was issued for noise.
- 80 Johnson Ferry Road (Medical Empowerment for 50 and Over) – A Notice of Violation was issued for a sign.
- 6297 Roswell Road (Five Guys) – A Notice of Violation was issued for signs in the right-of-way. The signs were moved immediately.
- 5512 Glenridge Drive – An Allegation letter was sent to the homeowner for noise.
- 630 Patrick Place – A Notice of Violation was issued for high weeds and grass.
- 6810 Lisa Lane – A Notice of Violation was issued for open burning. The property is in compliance.

- 501 Northridge Road Apartment B, Building-585 – A Notice of Violation was issued for property maintenance. The compliance date is July 31, 2020.
- 501 Northridge Road Apartment A, Building-585 – A Notice of Violation was issued for property maintenance. The compliance date is July 31, 2020.
- 7445 Talbot Colony – A Notice of Violation was issued for street parking. The property is in compliance.

PLANNING AND ZONING

- Sign Permits (issued): 2
- Zoning Certification Letters issued: 1
- Inquiries handled by Planner of the Day: 49
- Building application plans reviewed: 26

BUILDING AND LAND DEVELOPMENT

- Site Inspections: 53
- Building Inspections: 104
- Total Permits processed during the reporting period (received and issued): 143
- Total Customers Served Remotely: 92

MAJOR COMMERCIAL BUILDING PROJECTS

- BC20-00125-1 Concourse Pkwy Ste 700-Construction of new partitions, new decorative finishes, alteration of existing ceiling, associated MEP alterations and modifications to existing life-safety devices.

PERMITS SUBMITTED AND ISSUED

- **COMMERCIAL BUILDING PERMITS SUBMITTED (5 TOTAL):** 2 Addition and Alterations, 2 Cell Towers, and 1 Interior Finishes
- **COMMERCIAL BUILDING PERMITS ISSUED (8 TOTAL):** 4 Cell Tower, 3 Interior Finishes, and 1 New Office
- **RESIDENTIAL BUILDING PERMITS SUBMITTED (4 TOTAL):** 2 Other, 1 Single Family Detached, and 1 Addition and Alteration
- **RESIDENTIAL BUILDING PERMITS ISSUED (8 TOTAL):** 2 Addition and Alteration, 3 Interior Alterations, and 3 Single Family Detached
- **MAJOR LDP's SUBMITTED & ISSUED FOR REVIEW OR ISSUED (6 TOTAL):** 4 Site Improvements Commercial and 2 Single Improvements Residential

PERMITS BY DISTRICT

Building Commercial		BC20-00154	Addition and Alteration	04/20/2020	Withdrawn
Right-of-way Utility Permit	6321 Vernon Woods Ne Dr Atlanta, GA 30328	UT20-00218	Utility	04/21/2020	Under Review
Plumbing	1205 Wedgewood Ct Sandy Springs, GA 30350	PL20-00092	Residential (sub)	04/21/2020	Issued
Building Commercial	365 Winding River Unit A Dr Sandy Springs, GA 30350	BC20-00155	Addition and Alteration	04/21/2020	Under Review
Electrical		EL20-00071	Low Voltage	04/21/2020	Withdrawn
Land Disturbance	450 Morgan Falls Ne Pl Sandy Springs, GA 30350	LDP20-00028	Site Improvements Commercial	04/21/2020	Under Review
Right-of-way Utility Permit	Nw 5920 Long Island Dr Sandy Springs, GA 30328	UT20-00219	Utility	04/21/2020	Under Review
Right-of-way Utility Permit	5210 Northside Nw Dr Atlanta, GA 30327	UT20-00220	Utility	04/21/2020	Under Review
Right-of-way Utility Permit	1105 Mt Vernon Ne Hwy Sandy Springs, GA 30328	UT20-00221	Utility	04/21/2020	Under Review
Building Commercial		BC20-00157	Cell Tower	04/21/2020	Under Review
Retaining Wall	6005 Glenridge Dr Sandy Springs, GA 30328	RW20-00028	Commercial	04/22/2020	Under Review
Mechanical		MC20-00141	Residential	04/22/2020	Under Review
1041 Riverbend Club Se Dr Atlanta, GA 30339	Right-of-way Utility Permit				
Right-of-way Utility Permit	500 Mt. Vernon Nw Hwy Sandy Springs, GA 30328	UT20-00223	Utility	04/22/2020	Under Review
Right-of-way Utility Permit		UT20-00224	Utility	04/22/2020	Under Review
Right-of-way Utility Permit		UT20-00225	Utility	04/22/2020	Under Review
Right-of-way Utility Permit		UT20-00226	Utility	04/22/2020	Under Review
Right-of-way Utility Permit		UT20-00227	Utility	04/22/2020	Under Review
Right-of-way Utility Permit		UT20-00228	Utility	04/22/2020	Under Review
Right-of-way Utility Permit		UT20-00229	Utility	04/22/2020	Under Review
Right-of-way Utility Permit		UT20-00230	Utility	04/22/2020	Under Review

Right-of-way Utility Permit		UT20-00231	Utility	04/22/2020	Under Review
Right-of-way Utility Permit		UT20-00232	Utility	04/22/2020	Under Review
Right-of-way Utility Permit		UT20-00233	Utility	04/22/2020	Under Review
Right-of-way Utility Permit		UT20-00234	Utility	04/22/2020	Under Review
Right-of-way Utility Permit		UT20-00235	Utility	04/22/2020	Under Review
Right-of-way Utility Permit		UT20-00236	Utility	04/22/2020	Under Review
Right-of-way Utility Permit		UT20-00237	Utility	04/22/2020	Under Review
Right-of-way Utility Permit		UT20-00238	Utility	04/22/2020	Under Review
Right-of-way Utility Permit		UT20-00239	Utility	04/22/2020	Under Review
Right-of-way Utility Permit	Ne 6195 Barfield Rd Sandy Springs, GA 30328	UT20-00240	Utility	04/22/2020	Under Review
Building Commercial	6133 Peachtree Dunwoody Rd Sandy Springs, GA 30328	BC20-00158	Interior Finish	04/23/2020	Under Review
Mechanical	22 Mount Vernon Cir Sandy Springs, GA 30338	MC20-00144	Residential	04/23/2020	Issued
Right-of-way Utility Permit	6447 Vernon Woods Dr Sandy Springs, GA 30328	UT20-00241	Utility	04/23/2020	Under Review
Right-of-way Utility Permit	6560 Williamson Dr Sandy Springs, GA 30328	UT20-00242	Utility	04/23/2020	Under Review
Right-of-way Utility Permit	394 Carriage Dr Sandy Springs, GA 30328	UT20-00243	Utility	04/23/2020	Under Review
Mechanical	6365 Colewood Ct Sandy Springs, GA 30328	MC20-00145	Residential	04/23/2020	Under Review
Right-of-way Utility Permit	6306 Vernon Woods Dr Sandy Springs, GA 30328	UT20-00244	Utility	04/23/2020	Under Review
Land Disturbance	450 Morgan Falls Ne Pl Sandy Springs, GA 30350	LDP20-00029	Site Improvements Commercial	04/23/2020	Under Review
Right-of-way Utility Permit		UT20-00245	Utility	04/23/2020	Under Review
Mechanical	460 River Valley Rd Sandy Springs, GA 30328	MC20-00146	Residential	04/24/2020	Under Review
Right-of-way Utility Permit	Ne 1155 Mt Vernon Hwy Sandy Spring, GA 30338	UT20-00246	Utility	04/24/2020	Under Review

Building Residential	165 Stone Mill Trl Sandy Springs, GA 30328	BR20-00204	Other	04/24/2020	Under Review
Pool	125 Churchill Dr Sandy Springs, GA 30350	Pool20-00032	Private Outdoor	04/24/2020	Under Review
Retaining Wall	101 Garden Ct Sandy Springs, GA 30328	RW20-00030	Commercial	04/24/2020	Under Review
Right-of-way Utility Permit	450 Hunter Crossing Dr Sandy Springs, GA 30328	UT20-00247	Utility	04/24/2020	Under Review

Council District 1

Tree Removal	7975 Saddle Ridge Dr Sandy Springs, GA 30350	TR20-00223	Tree Removal	04/21/2020	Complete
Tree Removal	360 Eastcote Dr Sandy Springs, GA 30350	TR20-00227	Tree Removal	04/22/2020	Complete
Sign	7716 Spalding Dr Sandy Springs, GA 30092	SG20-00074	Permanent Wall Mounted	04/24/2020	Issued
Sign	7716 Spalding Dr Sandy Springs, GA 30092	SG20-00075	Permanent Free Standing	04/24/2020	Issued
Tree Removal	9140 Carroll Manor Dr Sandy Springs, GA 30350	TR20-00235	Tree Removal	04/24/2020	Complete

Council District 2

Tree Removal	8190 Grogans Ferry Rd Sandy Springs, GA 30350	TR20-00228	Tree Removal	04/22/2020	Under Review
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Council District 3

Mechanical	120 Hammond Dr Sandy Springs, GA 30328	MC20-00138	Commercial	04/20/2020	Legacy (IMPORT)
Tree Removal	N 525 Harbor Dr Sandy Springs, GA 30328	TR20-00217	Tree Removal	04/20/2020	Complete
Tree Removal	6106 Kayron Dr Sandy Springs, GA 30328	TR20-00218	Tree Removal	04/20/2020	Complete
Tree Removal	1645 Winterthur Clos Sandy Springs, GA 30328	TR20-00219	Tree Removal	04/20/2020	Complete
Plumbing	635 Wyncourtney Dr Sandy Springs, GA 30328	PL20-00090	Residential	04/21/2020	Issued

Tree Removal	250 Riverwood Ct Sandy Springs, GA 30328	TR20-00220	Tree Removal	04/21/2020	Complete
Tree Removal	650 Edgewater Trl Sandy Springs, GA 30328	TR20-00225	Tree Removal	04/22/2020	Complete
Mechanical	190 Windsor Cv Sandy Springs, GA 30328	MC20-00140	Residential	04/22/2020	Issued
Mechanical	6364 Long Island Nw Dr Sandy Springs, GA 30328	MC20-00143	Residential	04/23/2020	Issued
Tree Removal	6280 Black Water Trl Sandy Springs, GA 30328	TR20-00230	Tree Removal	04/23/2020	Complete
Building Residential	1045 Edgewater Dr Sandy Springs, GA 30328	BR20-00202	Addition and Alteration	04/23/2020	Under Review
Building Residential	504 Colewood Way Sandy Springs, GA 30328	BR20-00203	Other	04/23/2020	Under Review
Tree Removal	6329 Ferry Dr Sandy Springs, GA 30328	TR20-00231	Tree Removal	04/24/2020	Complete
Tree Removal	210 Riverwood Ct Sandy Springs, GA 30328	TR20-00232	Tree Removal	04/24/2020	Complete
Retaining Wall	790 Overhill Ct Sandy Springs, GA 30328	RW20-00029	Residential	04/24/2020	Under Review

Council District 4

Land Disturbance	7555 Roswell Rd Sandy Springs, GA 30350	LDP20-00027	Site Improvements Commercial	04/20/2020	Under Review
Retaining Wall	7160 Twin Branch Rd Sandy Springs, GA 30328	RW20-00027	Residential	04/20/2020	Under Review
Tree Removal	7265 Hunters Branch Dr Sandy Springs, GA 30328	TR20-00216	Tree Removal	04/20/2020	Complete
Plumbing	6321 Vernon Woods Dr Sandy Springs, GA 30328	PL20-00091	Residential	04/21/2020	Legacy (IMPORT)

Council District 5

Mechanical	528 Timberland Dr Sandy Springs, GA 30342	MC20-00139	Residential	04/20/2020	Issued
Plumbing	528 Timberland Dr Sandy Springs, GA 30342	PL20-00089	Residential	04/20/2020	Issued

Tree Removal	4845 Longchamps Dr Sandy Springs, GA 30319	TR20-00224	Tree Removal	04/21/2020	Complete
Tree Removal	747 Starlight Ct Sandy Springs, GA 30342	TR20-00234	Tree Removal	04/24/2020	Complete
Building Residential	5900 Brookgreen Rd Sandy Springs, GA 30328	BR20-00205	Single Family Detached	04/24/2020	Under Review

Council District 6

Tree Removal	578 Mount Vernon Nw Hwy Sandy Springs, GA 30327	TR20-00214	Tree Removal	04/20/2020	Complete
Tree Removal	4700 Riverview Rd Sandy Springs, GA 30327	TR20-00215	Tree Removal	04/20/2020	Complete
Tree Removal	30 Hardeman Rd Sandy Springs, GA 30342	TR20-00221	Tree Removal	04/21/2020	Complete
Tree Removal	110 Forrest Lake Dr Sandy Springs, GA 30327	TR20-00222	Tree Removal	04/21/2020	Complete
Building Commercial	156 Northwood Dr Sandy Springs, GA 30342	BC20-00156	Cell Tower	04/21/2020	Under Review
Tree Removal	4775 Kitty Hawk Dr Sandy Springs, GA 30342	TR20-00226	Tree Removal	04/22/2020	Complete
Pool	1325 Indian Trl Sandy Springs, GA 30327	Pool20- 00031	Private Outdoor	04/23/2020	Hold
Tree Removal	85 Stewart Dr Sandy Springs, GA 30342	TR20-00229	Tree Removal	04/23/2020	Complete
Tree Removal	5545 Cross Gate Ct Sandy Springs, GA 30327	TR20-00233	Tree Removal	04/24/2020	Complete

RECREATION AND CULTURAL ENHANCEMENT

RECREATION AND PARKS

PROJECTS

- Staff attended a WebEx meeting on candidate projects for the state's outdoor recreation grant.
- Staff discussed the Allen Road Park Storm Water Improvement project issues related to a potential change order and second design update to the rain garden.
- Staff reviewed proposed plans for Nancy Creek's repair and erosion containment at Windsor Meadows Park.
- LDP documentation was completed for the Morgan Falls Athletic Complex synthetic turf project.

LANDSCAPE

- Meeting held regarding landscaping at Roswell Rd./Morgan Falls Rd.
- Two dead trees at North Greenway were removed.

MAINTENANCE

- Installed construction fencing at Windsor Meadows Park.
- Moved large rock in place at Windsor Meadows Park.
- Sprayed playgrounds with disinfectant spray.
- Playable art moved.
- Monitored parks.

FACILITY RESERVATIONS

- Facilities are closed

PROGRAMMING

- Conducted virtual programs: Throwback Thursday, Challenge Friday, Arts and crafts Monday, Game Tuesday, and Science Wednesday
- Conducted three Facebook workout videos.
- Webinar - Planning for Summer and Beyond in our Parks
- Programmer meeting to discuss summer camp and expanded virtual programs.
- Responded to customer questions via phone and email.

CUSTOMER SERVICE

CALL CENTER

- Total Calls: 867
 - Average handle time: 185.2 sec.
 - Average speed of answer: 10.7 sec
- Number of chats: 48
 - Average handle time: 6 minutes

NEIGHBORHOOD RELATIONS

- North End River Plan- Team discussed outreach strategy.
- North End Shopping Center Outreach: Discussed timing and format for virtual public input.
- All staff participated in Customer Service Training provided by the Carl Vincent Institute at the University of Georgia.
- 2020 Census Outreach.
 - The CAC is distributing flyers to help promote the Census. The city provided at 2,000 English and Spanish Census Flyers for distribution.
 - Fulton County 2020 Census Fire Station Challenge. May 4-11, 2020. Challenge rules: Participation from fire stations in all 15 cities will inform residents on the importance of the 2020 Census. Firefighters will invite residents to take the 2020 Census online, by phone, or by mail in a Facebook photo or video.